# Explainable AI e sistemi decisionali ibridi

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## **Explainable AI**

- Explainable-AI explores and investigates methods to produce or complement AI models to make accessible and interpretable the internal logic and the outcome of the algorithms, making such process understandable by humans.
- Explicability, understood as incorporating both intelligibility ("how does it work?") for non-experts, e.g., patients or business customers, and for experts, e.g., product designers or engineers) and accountability ("who is responsible for").

### Interpretability

- To *interpret* means to give or provide the meaning or to explain and present in understandable terms some concepts.
- In data mining and machine learning, interpretability is the *ability to explain* or to provide the meaning *in understandable terms to a human*.



- <u>https://www.merriam-webster.com/</u>
- Finale Doshi-Velez and Been Kim. 2017. *Towards a rigorous science of interpretable machine learning*. arXiv:1702.08608v2.

### **Explainable AI**





#### **Recognized Interpretable Models & Explanations**



PREDICTION: p(survived = yes   X) = 0.671 OUTCOME: YES		
Feature	contribution	Value
PClass	-0.344	3rd
Age	-0.034	52
Sex	1.194	female



<u>very dark beer</u> . pours <u>a nice finger and a half of creamy foam and stays</u> throughout the beer . <u>major coffee-like taste with hints</u> of chocolate . if you like black coffee , you will love <u>this</u>

## **LORE: LOcal Rule-based Explainer**

- LORE extends LIME adopting as local surrogate a decision tree classifier and by generating synthetic instances through a genetic procedure that accounts for both instances with the same labels and different ones.
- It can be generalized to work on images and text using the same data representation of LIME.





- $r = {age \le 25, job = clerk, income \le 900} \rightarrow deny$
- $\Phi = \{(\{income > 900\} -> grant), \\ (\{17 \le age < 25, job = other\} -> grant)\}$

Guidotti, R., Monreale, A., Ruggieri, S. *et al.* Stable and actionable explanations of black-box models through factual and counterfactual rules. *Data Min Knowl Disc* (2022). https://doi.org/10.1007/s10618-022-00878-5

### **Right of Explanation**

# General Data Protection Regulation

Since 25 May 2018, GDPR establishes a right for all individuals to obtain **"meaningful explanations** of the logic involved" when "automated (algorithmic) individual **decision-making**", including profiling, takes place.

#### What is AI-assisted decision making?



#### **Hybrid Decision Making Systems**

Two kinds of **agents**: humans and machines

A **task** to solve (e.g, problem solving or decision making)

The **joint behavior** of the agents while addressing the task





 Punzi C., Pellungrini R., Setzu M., Giannotti F., Pedreschi D., AI, Meet Human: Learning Paradigms for Hybrid Decision Making Systems, submitted to ACM Computing Surveys, 2023.

#### **Human Oversight**



#### Human Oversight: pros and cons



Algorithm aversion: people erroneously avoid algorithms after seeing them err, Dietvorst et al.

H**uman-Al interactions in public sector decision making:"automation bias" and "selective adherence" to algorithmic advice.**, Alon-Barkat & Busuioc **Dimensions of Diversity in Human Perceptions of Algorithmic Fairness.**, Grgic-Hlaca et al.

Playing dice with criminal sentences: The influence of irrelevant anchors on experts' judicial decision making, English et al.

Dice in the Black Box: User Experiences with an Inscrutable Algorithm, Springer et al.



Explainability is the first step in developing models able to communicate with a human counterpart, so that decisions are explained and a dynamic trust can be established between the human and the AI.

#### **Learning to Abstain**

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### Learning to reject (selective classification)



C. Chow. 1970. **On optimum recognition error and reject tradeoff.** IEEE Transactions on Information Theory 16, 1(1970), 41–46. Ni, C., Charoenphakdee, N., Honda, J., and Sugiyama, M. (2019). **On the Calibration of Multiclass Classification with Rejection.** arXiv preprint arXiv:1901.10655, pages 1–31.

#### Learning to defer



#### Learning to defer



Hussein Mozannar, Hunter Lang, Dennis Wei, Prasanna Sattigeri, Subhro Das, and David A. Sontag. 2023. Who Should Predict? Exact Algorithms For Learning to Defer to Humans. ArXiv abs/2301.06197 (2023).

## Learning to Abstain: pros and cons



#### Pros

- Require human intervention only if needed
- Increase AI performance on nonrejected instances
- L2D rejects "adaptively" based on (prototypical) human predictive behavior

#### Cons

- No interaction with the human
- Need tons of historical human predictions
- Likely does not adapt to different humans
- Risk of discrimination w.r.t. minority groups
- Opaqueness of deferral policy

# Explainability can help abstention based systems

- Explaining the rejection of deferral policy can help the user understand why certain instances are being redirected away from the automated decision process
- There is little available literature on this.

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#### Learning together



#### Learning together



#### Learning together



#### Learning together: pros and cons



#### Pros

- Two-way communication
- Algorithmic correction

#### Cons

- The design is often task-specific, domain-specific, data-specific, language-specific, and user-specific
- Lack an abstention mechanism
- Requires initial artifacts, or artifact miner and conditioner
- No safeguards for malicious agents
  SoBigData

## **Explanations as communication language**



Stefano Teso - *Toward Faithful Explanatory Interactive Machine Learning with Self-explainable Neural Nets*, Proceedings of the 3rd International Tutorial & Workshop on Interactive and Adaptive Learning (IAL'19)

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## Takeaway message

- Explanations are fundamental for the future development of decision making processes where humans interact with an AI-based system.
- They can serve multiple purposes: increase trust between human and machine, serve as an mean of interaction, or can be used as a directly interpretable machine learning tool.
- Problem: explanation techniques need to be fast and efficient.

### Thank you for your attention.

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